

TJH 16-MAY-20

CAMS-Web ID Numbers

I wrote to ESDM (exeGesIS Spatial Data Management) on 12-MAY-20 including :-

*One question that may be covered in standard user documentation is what is the meaning of "**Problem Code**" (Oxfordshire uses v2.3.4) or "**Maint Code**" (Buckinghamshire uses v2.4.2) ? These values seem to be 5 decimal digits e.g. 02030, 28773, 28824, 57722, 91769.*

I got the following response the following day :-

I can confirm that the 'Maint Code' (aka Maintenance Issue code or Problem Code) is an auto generated ID number for the issue. It does not have any inherent meaning beyond a unique identifier for the issue within CAMS Web.

Further to the above, it seems that Oxfordshire's implementation of CAMS-Web uses another term for the same "ID number". In the email from noreply@oxfordshire.gov.uk that is sent in response to logging an issue on the web the "ID number" is referred to as "**Internal Reference**". The Buckinghamshire equivalent email, from noreply@buckscc.gov.uk refers to the "Web Reference" which, in their case starts with the year and month, and does not show the "ID number".

I suspect that the "ID number" (a.k.a. "Problem Code", "Maint Code", "Internal Reference") is a simple sequence number.
